


INSTALLING YSOFT SAFEQ CLIENT

- 1 Log in to the Mac workstation.
- 2 In the YSoft SafeQ installation package, locate the file **YSoft SafeQ Client Mac OS X-4.x.x.dmg**.
- 3 Run the installation utility **YSoft Client Mac OS X-4.x.x.mpkg** to install SafeQ Client.
- 4 You'll be prompted to logout at the end of installation.

ADDING A PRINTER TO YSOFT SAFEQ CLIENT

To set SQPort support into your MacOS system please follow these steps:

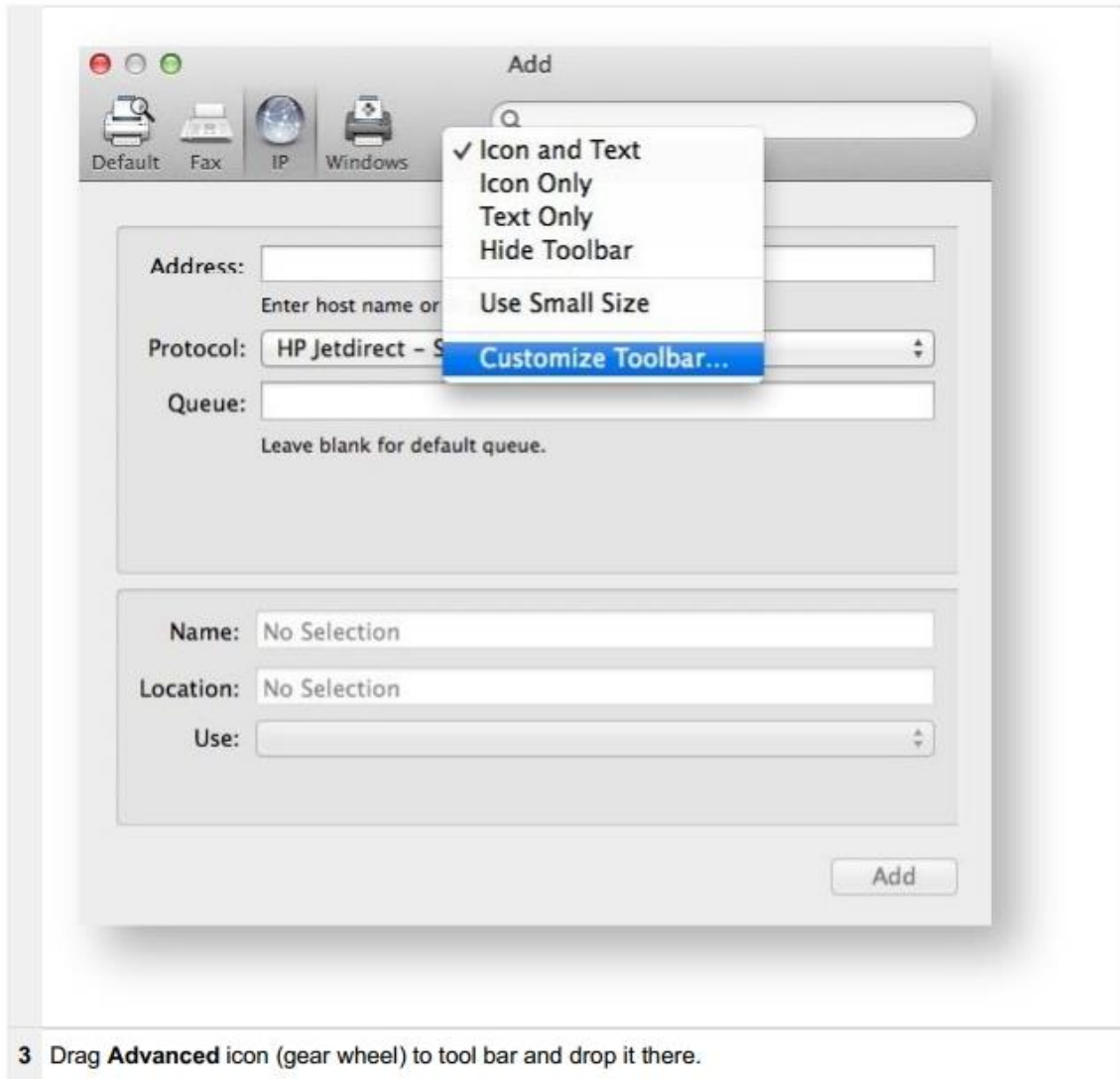
 **NOTE:** sqport:// option is available only in Advanced printing menu. This menu is hidden by default.

- 1 Go to **System preferences > Print & Scanners** and add new printer by clicking **+** button.



- 2 Now you have to add **Advanced** button to the bar. Press **Control + Click** on empty space in toolbar of Add Printer window.

Select **Customize Toolbar**.

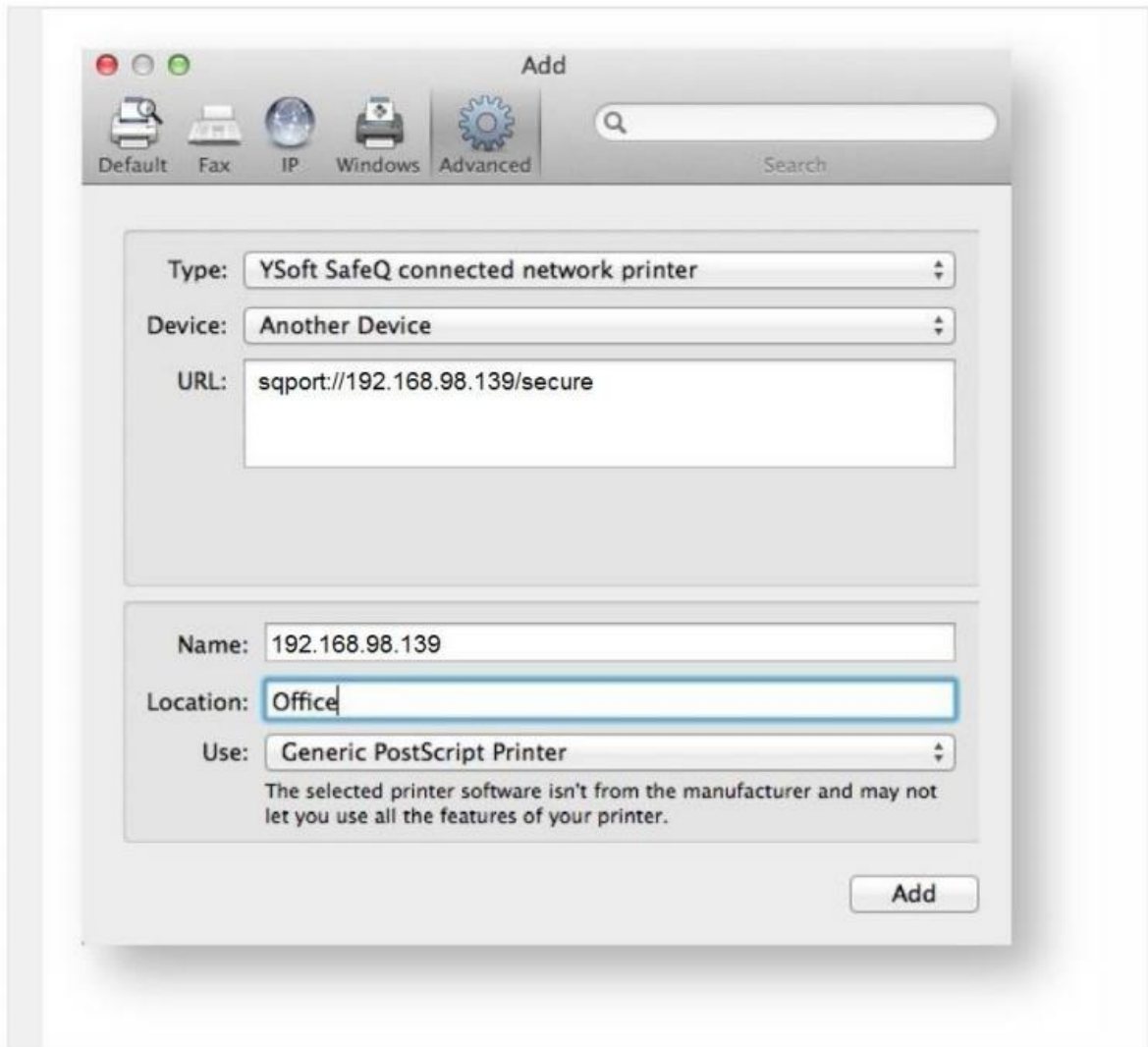


3 Drag **Advanced** icon (gear wheel) to tool bar and drop it there.



4 Go to added **Advanced selection** and set all necessary options, then click **Add**.

- **Type:** select SafeQ connected network printer
- **URL:** enter path like: `sqport://<safeq_server_ip>/<queue>`
Example: `sqport://10.0.5.194/secure`
- **Name:** enter device name
- **Print Using:** choose drivers for printer



CONFIGURATION OF THE CLIENT

1 Go to **System preferences > YSoft SafeQ**



OR

open YSoft SafeQ Client application and select **YSoft SafeQ Client > Preferences** on top application panel



2 Click **lock icon** to enable editing of configuration. You'll be prompted for administrator credentials in order to make changes in global configuration.



- 3 Change values of configuration. Changes are stored immediately. It is not necessary to reboot or logout. New settings will be applied on print job.




CONFIGURATION OPTIONS

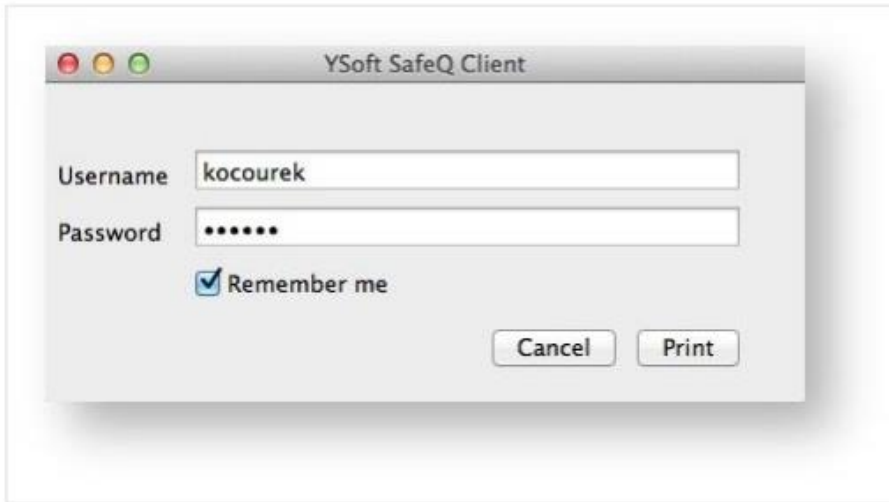
Option name	Description	Default value
Identification	Client identification method: <ul style="list-style-type: none">• Username and password – authenticate by login and password• Username – authenticate by username• Owner – use Job owner for login - no pop-up prompting for user credentials• Text – use specified text for authentication - no pop-up prompting for user credentials	Username and password
Encryption	When selected: Client will encrypt authentication information and job data by SSL. When not selected: Client will send authentication information and job data without any encryption.	Selected
Web base YSoft SafeQ applications	When selected: Client will display window with YSoft SafeQ web applications after delivering job. YSoft SafeQ provides several applications: Selection of billing code, VIP shared queues or price estimation. When not selected: Client just delivers job to SafeQ. User won't be prompted to select billing code, VIP shared queues or price estimation.	Selected
Print Roaming	When selected: Client will use print roaming algorithm to determine address of SQ server. More details in YSoft Mac OS Client 4.x - Print roaming	Not selected

ENTERING THE USER NAME AND PASSWORD IN CLIENT

The first time Client is used (or any time the stored password doesn't match a YSoft SafeQ user's password), the user must enter his/her user name and password.

User specify username and password. Click **Print** for sending job to YSoft SafeQ server. Click **Cancel** to cancel job delivery.

 **NOTE:** User can select **Remember me** check box in order to preserve credential information for next print.



TROUBLESHOOTING

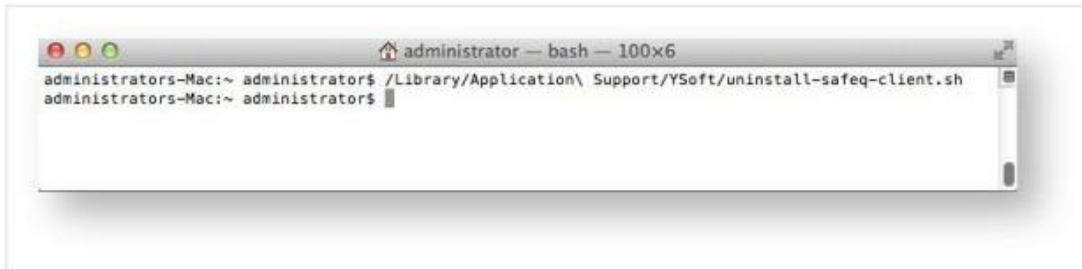
For troubleshooting see [YSoft Mac OS Client 4.x - troubleshooting](#)

UNINSTALLING CLIENT

Open Terminal and start script by following command:

```
/Library/Application\ Support/YSoft/uninstall-safeq-client.sh
```

You'll maybe prompted for your mac password. Uninstall script is using sudo command.



YSOFT MAC OS CLIENT 4.X - TROUBLESHOOTING

UNABLE TO UPDATE PASSWORD IN KEYCHAIN

It may happen that for some reason it is not possible to update password in keychain.

PROBLEM:

the old password still persists in each print.

SOLUTION:

Open Keychain Access application. Find "SafeQClient" entry. CTRL+Click and click Delete "SafeQClient"